N-ABLE™

Nine Reasons to Use N-able Mail Assure

Cybercriminals love email. It's also a tool used by a significant number of people to get an incredible amount of work done. This explains why it remains one of the most common attack vectors—and one of the easiest entry points—for cyberattacks. N-able™ Mail Assure can provide your customers with powerful, affordable email protection and continuity to help keep them safe and their email up and running while freeing your team from time-consuming spam and malware mitigation.

1. ADVANCED THREAT PROTECTION FOR INBOUND AND OUTBOUND EMAIL

Mail Assure checks incoming, outgoing, and internal email for malware, phishing, ransomware, viruses, and spam. Our proprietary machine learning technology draws on insights from emails sent across the Mail Assure user base of over 23 million mailboxes, to continuously update our threat database. This helps deliver 99.999% filtering accuracy with close to zero false positives.* We also follow frequent development cycles to help keep Mail Assure updated against the latest outbreaks.

2. EMAIL CONTINUITY

Mail Assure was designed to help provide email continuity and uninterrupted business productivity. Even if an email server goes down, users can still receive, read, and send email via a web interface supported by a network of highly available global data centers.

3. EMAIL SECURITY MADE AFFORDABLE

With Mail Assure, you pay per mailbox. You won't be locked into a long-term contract or forced to purchase a vast number of mailboxes upfront. Instead, you benefit from a simple, unified email security platform with predictable billing each month. And because Mail Assure is entirely cloud-based, there's no need to buy new hardware or install software on your customers' endpoints. Finally, the Mail Assure filtering technology includes 24/7 email continuity, anti-phishing, and impersonation protection by default—no upcharge.

4. PRIVATE PORTAL

Private Portal extends an additional level of security to email recipients. It is a nonbillable Mail Assure feature that sends out a notification to recipients when they get an email that contains business-critical information based on policies configured by partners. By clicking the link within the notification, the recipients can view and reply to the email inside a protected web-mail system.

5. VISIBILITY AND CONTROL OVER EMAIL FLOW

With the Mail Assure multitenant web interface, available in multiple languages, you get more control over email flow. You can set access and permission levels to allow your technicians and customers to view quarantined messages, then release, remove, or block those messages as needed, as well as add the sender to an allow or deny list.

6. INTEGRATION WITH OTHER EMAIL SERVICES AND INFRASTRUCTURE

Mail Assure works with nearly any on-premises or cloud-based email service, adding an extra layer of protection to the default security features built into those platforms. Whether your customers use Microsoft 365™, Microsoft Exchange™, Google® G Suite®, or other email tools, Mail Assure can help.

7. SEAMLESS INTEGRATION WITH MICROSOFT 365

Mail Assure includes an add-in, available from Microsoft AppSource®, to make integration with Microsoft 365 easier. This is designed to give Microsoft 365 users greater control and transparency over their email flow while enjoying the benefits of the Mail Assure solution's additional layer of email security and continuity. The Microsoft 365 add-in enables users to mark messages as "spam" or "not spam" right from Outlook®—from the web or from their macOS®, Windows® PC, iOS®, iPadOS®, or Android® device. In addition, a Microsoft 365 sync functionality simplifies onboarding of Microsoft 365 customers from the multitenant dashboard by safely connecting with Microsoft 365 credentials.

8. DATA LOSS PREVENTION WITH EMAIL ARCHIVING

Our built-in email archiving feature encrypts, compresses, and stores all legitimate incoming and outgoing messages in the Mail Assure cloud-based vault to help ensure a safe and searchable history of email communication and avoid the risk of losing messages. Robust encryption in transit (using TLS encryption) and at rest (using AES encryption) helps keep data secure.

9. REGIONAL DATA STORAGE SUPPORT

Many businesses face strict rules regarding data processing and security and therefore need to use data centers located in specific regions. Mail Assure offers a default global region, but also allows you to select storage options for your logs, quarantines, and archive data in the US, EU, UK, Australia, and Canada.

*"VBSpam Email Security Comparative Review - September 2021," Virus Bulletin. https://www.virusbulletin.com/virusbulletin/2021/09/vbspam-comparative-review (Published September 2021, Accessed March 2022).

About N-able

N-able fuels IT services providers with powerful software solutions to monitor, manage, and secure their customers' systems, data, and networks. Built on a scalable platform, we offer secure infrastructure and tools to simplify complex ecosystems, as well as resources to navigate evolving IT needs. We help partners excel at every stage of growth, protect their customers, and expand their offerings with an ever-increasing, flexible portfolio of integrations from leading technology providers.

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